

Privacy Policy

Who We Are:

PIPWISE LLC is a financial brokerage registered in the United Kingdom and Georgia and operates this Website www.pipwise.com.

PIPWISE takes seriously its responsibility to protect the privacy of its clients' personal information and the preservation of sensitive data. The Company complies with all pertinent standards (both administrative and technical) to prevent any loss, misuse, alterations, or unauthorized access to information by third parties. To do this, it frequently runs checks, tests, and other crucial inspections. Your right to privacy is respected by the Company. Personal data that is gathered through the Company website as well as any other related websites and applications is covered by this privacy policy (hence, "Policy"). Websites run by other businesses and other third parties are not covered by this policy. This policy also applies to personal data that the company may acquire from you when you use its products and services or contact it by phone, email, or otherwise.

Changes to the Privacy Policy

We may update this Privacy Policy occasionally, including reflecting changes to our practices or for other operational, legal, or regulatory reasons. We will post the revised Privacy Policy on the Site, update the "Last updated" date, and take any other steps required by applicable law.

What personal information we collect

The types of personal information we obtain about you depend on how you interact with our Site and use our Services. When we use the term "personal information", we are referring to information that identifies, relates to, describes, or can be associated with you. The following sections describe the categories and specific types of personal information we collect.

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Information that you directly submit to us through our services may include:

Name, surname, nationality, phone number, email address, date of birth, gender, identity card/passport number, and postal address.

Some features of the Services may require you to directly provide us with certain information about yourself. You may elect not to provide this information, but doing so may prevent you from using or accessing these features.

Information we collect through cookies

We also automatically collect certain information about your interaction with the Services "Usage Data". To do this, we may use cookies, pixels and similar technologies "Cookies". Usage Data may include information about how you access and use our Site and your account, including device information, browser information, and information about your network connection, your IP address and other information regarding your interaction with the Services.

Disclosure of personal information

We may disclose your personal information to the following categories of recipients:

- Group companies, third-party service providers, and partners who provide the Company with data processing services or who otherwise handle personal information for the purposes outlined in this Policy (for instance, to support the delivery of, provide functionality for, or help to enhance the security of the Company website)
- Any capable court, government agency, regulatory authority, or other third party as allowed by law.
- Anyone else, to whom you have granted permission to disclose such information.

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Any information we obtain from third parties will be treated in accordance with this Privacy Policy. We are not responsible or liable for the accuracy of the information provided to us by third parties and are not responsible for any third party's policies or practices. For more information, see the section below, Third Party Websites and Links.

What do we collect and process your personal data for:

- to serve you as a client we collect identity (name, country of residence, address, and other similar information); contact details (email address, telephone number, webpage, and other), copies of national identity documents (passport, identity card, residency permit, financial (bank account details, bank card numbers and holder name, documents confirming origin of capital, and other similar), political exposure.
- For marketing purposes, we will use the personal information you have supplied to send you information about our goods, services, and forthcoming events if you agree to receive our marketing communication materials.
- Ensuring network and information security.
- Legal basis: compliance with legal requirements.
- To improve the quality of services to natural/legal persons;
- Security and Fraud Prevention. We use your personal information to detect, investigate or take action regarding possible fraudulent, illegal or malicious activity. If you choose to use the services and register an account, you are responsible for keeping your account credentials safe. We highly recommend that you do not share your username, password, or other access details with anyone else. If you believe your account has been compromised, please contact us immediately.

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Cookies Policy:

Cookies are information-containing files that websites employ to track traffic. Your information from the website's server is momentarily saved on the hard drive of your computer or mobile device when you visit a website for the first time. This enables the website to recognize your browser. A "cookie_notification" parameter is used to store your decision regarding the use of cookies on our websites.

Cookies are used by PIPWISE LTD to determine which of its services are most appealing to its customers and track visitor behavior on the company's websites. Using cookies, we can also determine which adverts are the most popular and gauge how well-liked certain websites are for recruiting new customers.

Security and retention of your information:

We prioritize the protection of your personal data through a combination of administrative and technical measures, ensuring a level of security aligned with associated risks. Your personal and financial information is retained only for the duration necessary to fulfill the outlined purposes in our Privacy Policy. However, if a longer retention period is mandated or permitted by law, we adhere to such requirements. Upon termination of your account or cessation of our services, your data is securely deleted or anonymized in accordance with our data retention policies.

Transparency:

We are committed to providing transparency regarding the collection, processing, and use of your data. You have the right to request access to your personal information and to receive information about how it is being used.

We will promptly address any inquiries or concerns regarding the handling of your data and strive to provide clear and understandable explanations.

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Consent Mechanism:

We obtain explicit consent from users before collecting, processing, or sharing their personal information for any purpose not covered by this Privacy Policy.

Users have the right to withdraw their consent at any time by contacting us or adjusting their account settings.

The clients' rights are as following:

- Right to Delete. You may have a right to request that we delete the personal information we maintain about you. <https://pipwise.com/delete-account> .

Upon account deletion, all personal information, financial data, trading history, and any other data linked to your account will be permanently erased from our systems.

- Right to Correct. You may have the right to request that we correct the inaccurate personal information we maintain about you.

- Right of Portability. You may have a right to receive a copy of the personal information we hold about you and to request that we transfer it to a third party, in certain circumstances and with certain exceptions.

- Right to opt out of receiving any marketing materials sent by PIPWISE to clients.

- Right to limit and/or opt out of the use and disclosure of sensitive personal information.

- Restriction of Processing: You may have the right to ask us to stop or restrict the processing of personal information.

You may exercise any of these rights where indicated on our site or by contacting us using the contact details provided below.

Email: support@pipwise.com

This Privacy Policy was last updated on 08/03/2024.